



## Three Wins: Service Improvement Using Value Stream Design (Paperback)

By Simon Dodds

Lulu.com, United Kingdom, 2007. Paperback. Condition: New. 2nd ed.. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.Three Wins is a true story of how a small team of healthcare professionals re-invented the way they worked to deliver a higher quality, lower cost service and improved their working environment. The outcome of their transformation has been awarded two national innovation awards; the first for the improved service to patients; the second for the way that they used information technology to achieve their vision.



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